

IN THE UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF ILLINOIS

Michelle Lee Tannlund, et al.

v.

Real Time Resolutions, Inc.

Case No. 1:14-cv-5149

Hon. Edmond E. Chang

**Declaration of Michelle Lee Tannlund
in Support of Plaintiff's Motion for
Attorneys' Fees, Expenses, and Incentive Award**

I, Michelle Lee Tannlund, declare:

1. I am the plaintiff in the above-entitled action. I am over the age of 18 years old, and am competent to testify to the facts stated herein.

2. I revoked consent to be called on my cell phone after executing the loan modification agreement.

3. I have actively participated in this case. Specifically, I reviewed the complaint, responded to requests for information, and participated in the settlement process in this case. I communicated with Mr. Ankcorn by phone and email at least once per month over the course of this litigation, and took an active role in reviewing and commenting on draft settlement documents. At every step of the process, I did my best to look out for the interests of the class members as I would my own.

4. I am a Senior Mortgage Officer for a large international bank with an extensive retail presence. Working in the mortgage banking industry and for an institution that is FDIC insured and monitored by the Consumer Finance Protection Board requires that I be registered with the Nationwide Multistate Licensing System and Registry. Additionally, my personal finances must meet a Financial Fitness

standard that requires a credit check and analysis of my finances and repayment of obligations. Part of this review includes a search of court filings to see if I have sued or been sued.

5. Having my name attached to this lengthy proceeding for the past three years has been difficult and has created extra hurdles that I have had to jump over to retain my registration and eligibility for my current position.

6. Despite this, I was committed to provide whatever discovery was necessary in this case and to be a part of the trial.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Dated: July 3, 2017

DocuSigned by:
Michelle Tannlund
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Michelle Lee Tannlund