

A promise to make you our priority.

| A guide to make your
| **Canara HSBC Life Insurance** journey easy.



How can you pay your premiums?

1) Pay online on our Website, Mobile App or Customer Portal

- a. Visit www.canarahsbclife.com > Select Pay Premium > Enter Client ID / Policy Number > Enter date of birth to validate > Pay via the multiple options available
- b. Log onto our customer portal at <https://customer.canarahsbclife.com/> > Go to Pay Premium > Verify your policy details & premium details > Proceed to make the payment using the available options
- c. Download our mobile app 'Canara HSBC Life Insurance App' from Google Play Store or Apple App Store and pay premium from wide range of payment options
- d. You can now directly make payments from mobile wallets. Go to the insurance section of your wallet > Find Canara HSBC Life Insurance from the list > Enter your policy details > Verify the amount and make the payment



2) Digital Payment Options

a) Auto-Debit

Don't worry about forgetting your premium due date and losing out on benefits. You can opt for e-Mandate where the amount will automatically be deducted from your credit card/bank account on the due date.

(e-Mandate is the electronic process of helping banks, financial institutions and other government bodies to provide automated payment services. Once you sign the e-Mandate or electronic NACH form, you give permission to the concerned authority to debit the said amount from your bank as per instructions signed by you. This ensures that you continue to pay your premium on time for continued risk cover and other benefits.)

How to Apply?

- Log into our customer portal customer.canarahsbclife.com with your login ID and password
- Choose the auto-debit option from your bank account
- Provide required details and proceed

A screenshot of a 'USER LOGIN' form. It features two input fields: one with a person icon for the username and one with a lock icon for the password. Below the password field are two links: 'Remember Me' and 'Forgot Password?'. At the bottom is a 'LOGIN' button.

b) Credit Card / Debit Card:

You can make payments through Visa, Master Card, Diners Club International Card, Citibank E-card, American Express Card, Debit Card and Net Banking Account.

Note: International Credit Cards issued in foreign countries are not accepted for Premium Payments through Online Payment Gateway.

c) Wallets

We also accept payment through wallets like Google Pay, PhonePe, Mobikwik, Paytm, Airtel Money and ITZ cash card. The amount can be added to the wallet through Visa, Master Credit Card/Debit Card and Net banking account.

To make payments:

- Log in to one of the apps
- Search for 'Insurance' section and Select Canara HSBC Life Insurance
- Fill in necessary details and validate the premium amount
- Make payment

Note: Now you can also pay using UPI. Select this option post validating policy and premium

d) UPI

Now you can also pay using UPI through our website and customer portal by scanning the bar code from your banking app post selecting the UPI option.



e) Cheque / DD

Premium can also be paid through Cheque / DD.

- The cheque / DD needs to be issued in favour of "Canara HSBC Life Insurance Co. Ltd"
- Please mention your policy number, name, and mobile number on the rear side of the renewal instrument
- In case you want to pay the premium through demand draft please send your bank statement reflecting your premium amount along with the demand draft
- Company Address:
Canara HSBC Life Insurance Company Limited (IRDAI Regn. 136)
139 P, Sector 44, Gurgaon – 122003, Haryana (India)
- Choose the auto-debit option from your bank account
- Provide required details and proceed

Contact us:



Toll-Free Number

1800-103-0003 / 1800-180-0003 / 1800-891-0003 | Timing: 8 AM - 8 PM



Email us

customerservice@canarahsbclife.in



Query via SMS

97790-30003



Missed Call

Give a missed call at 0120-6927801



Customer Portal

Get instant access to all policy related information and manage service requests online by logging onto <https://customer.canarahsbclife.com/>



Mobile App: Canara HSBC Life Insurance App

[Click Here](#) to download our mobile app



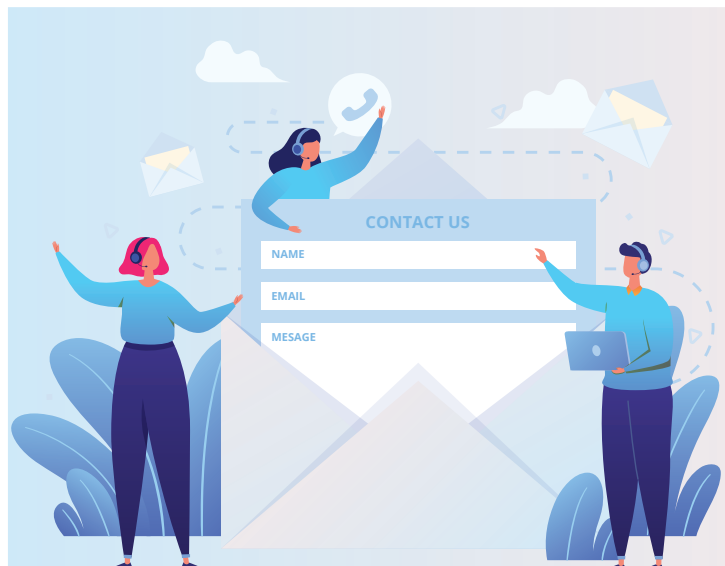
Social Media

Follow us and share your policy related queries / requests on social media



WhatsApp

SMS “ACT” or give a missed call to 9029006428 through your registered mobile number to activate WhatsApp Service.



Our NRI Customers can reach us via



Phone Number

0120-4929050 | Timing: 8 AM - 8 PM IST



Email ID

customercare.NRI@canarahsbclife.in