

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
10000419410-MSC-UKAS-IND

Initial certification date:  
21 February 2018

Valid:  
07 November 2022 – 20 February 2024

This is to certify that the management system of  
**Canara HSBC Life Insurance Company Limited**  
139 P, Sector - 44, Gurgaon - 122003, Haryana, India  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

**ISO 9001:2015**

This certificate is valid for the following scope:  
**Design, development, customer service and operations of life insurance policies**

Place and date:  
Chennai, 07 November 2022

For the issuing office:  
DNV - Business Assurance  
ROMA, No. 10, GST Road, Alandur, Chennai -  
600 016, India



Sivadasan Madiyath  
Management Representative

## Appendix to Certificate

### Canara HSBC Life Insurance Company Limited

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Canara HSBC Life Insurance Company Limited	Unit No. 208, 2nd Floor, Kanchenjunga Building, 18 Barakhamba Road, New Delhi - 110001, Delhi, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	ATP Tower, 3rd Floor, 27/12A - By Pass Road, Madurai - 625010, Tamil Nadu, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	SCO No. 3, First Floor, Above State Bank of India, Sector 26, Madhya Marg, Chandigarh - 160019, Punjab, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	4th Floor, V Zone Commercial Complex, Mavoor Road, Parayancheri, Calicut - 673016, Kerala, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	7th Floor ""B"", G Business Park, D-34, Subhash Marg, C-scheme, Agrasen Circle, Jaipur - 302001, Rajasthan, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	Unit No. 201, 2nd Floor, Pinnacle Building, S. No. 31/2/1, Above Fiat Showroom, North Main Road, Koregaon Park, Pune - 411001, Maharashtra, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	4th Floor, PNR Tower, Plot No. - 11 / B, Satya Nagar, Janpath, Bhubaneswar - 751007, Odisha, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	Mezzanine Floor, Wescare Tower, Door No. 16 (16/1 and 16/2), Cenotaph Road, Teynampet, Chennai - 600018, Tamil Nadu, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	UCP - 008, Ground Floor, North Avenue, Urvashi Ambuja Housing, City Center, Durgapur - 713216, West Bengal, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	163/5D, Third Floor, Kalburgi Landmark, Opp. Girls High School, Deshpande Nagar, Near Circuit House Hubli - 580029, Karnataka, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	SCO. 93, 1st Floor, Sector - 7 Urban Estate, Karnal - 132001, Haryana, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	4th Floor, SCO-128, Nagpal Tower-1, District Shopping Center, Ranjeet Avenue, Amritsar - 143001, Punjab, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	1st Floor, The Cross Road Mall, Plot No. G.P 5 & 6, Sikandra Bodla Road, Agra - 282007, Uttar Pradesh, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	Diwan Katia Square, M.C. No. 533/533A-2, 3rd Floor, MCP-A3-00233, Amrik Singh Road, Bhatinda - 151001, Punjab, India	Customer service and operations of Life Insurance policies

Site Name	Site Address	Site Scope
Canara HSBC Life Insurance Company Limited	Plot # 238-A, III Floor, "Shashwat Tower" Zone-I, M.P. Nagar, Bhopal - 462011, Madhya Pradesh, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	3rd Floor, Ganpati Enclave, Bora Service, G. S. Road, Guwahati - 781007, Assam, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	3rd Floor, Canara Bank Regional Office, Opp. Fun Republic, Behind RBI and NABARD, Vipin Khand, Gomti Nagar, Lucknow - 226010, Uttar Pradesh, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	2nd Floor, Plot No. 4, New Lajpat Nagar, Pakhowal Road, Adjoining Corporation Bank, Ludhiana - 141001, Punjab, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	1/145, First Floor, City Center Mall, Opposite Saradha College Saradha College Road, Salem - 636 016, Tamil Nadu, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	2nd Floor, New Jyothi Towers, S. S. Kovil Road, Thampanoor, Trivandrum - 695001, Kerala, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	139 P, Sector - 44, Gurgaon - 122003, Haryana, India	Design , Development, Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	Unit - F3, First Floor, Neelkant Complex, 43, Rajpur Road, Dehradun - 248009, Uttarakhand, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	8th Floor B Wing #807, #808, #809, Kanakia Wall Street, Andheri Kurla Road, Chakala, Next to Holy Family Church, Andheri East, Mumbai - 400093, Maharashtra, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	508, Fifth Floor, G V Mall, Boring Road Chouraha, Patna - 800001, Bihar, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	Abhijeet 3, Office No. 302, Third Floor, Opp. Mayor's Bungalow, Near Mithakali Six Roads, Ahmedabad - 380006, Gujarat, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	No. 36, Crown Point Building, Lavelle Road, Kasturba Cross Road, Bangalore - 560001, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	21 Camac Street, 6th Floor, Bells House, Kolkata - 700016, West Bengal, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	4th Floor, Block No 403, Pranav Building, Naupada, Thane West, Mumbai - 400602, Maharashtra, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	1st Floor, No. S9/11B, I.B. Complex, Plot No. 13, Gopal Lal Villa, Mohalla Pahadpur, Orderly Bazaar, Ward Sikrol, Varanasi - 221002, Uttar Pradesh, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	No. 12, Manchester Square, T-2A, Third Floor, T.S. No.1075/B 2 Puliyakulam Road, Papanaicken Palayam, Coimbatore - 641037, Tamil Nadu, India	Customer service and operations of Life Insurance policies

Site Name	Site Address	Site Scope
Canara HSBC Life Insurance Company Limited	206 & 207, 2nd Floor, Aditya Trade Center, 7-1-618, Ameerpet, Hyderabad - 500038, Telangana, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	Office no. C-18 & 19, 5th Floor, Moti Mahal PALLADIUM, VIP Square, Telibandha, Raipur - 492006, Chattisgarh, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	Door no 2 -17 -1480/11, C 0006 Ground floor Plama center Next to Bharath Mall, Bejai - 575 004, Mangalore, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	3rd Floor, Kingsway Projects, Kingsway building, Punkunnam, Thrissur - 680002, Kerala, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	C 56, 2nd Floor, PLA Sivagami Towers, Thillai Nagar, Trichy - 620018, Tamil Nadu, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	Office No 709, 7 th Floor, Eastern Mall Circular Road, Dangra Toli Chowk, Lalpur, Ranchi - 834001, Jharkhand, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	Plot No 477/478 A, Ward No 2, Kappagal Road, Gandhi Nagar, Bellari - 583103, Karnataka, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	D/G - 12A, International Trade Center, Majura-Gate, Ring Road, Surat - 395002, Gujarat, India	Customer service and operations of Life Insurance policies
Canara HSBC Life Insurance Company Limited	2nd floor, A45, Bhim Ganga Tower Akhliya Circle Pratap Nagar Road, Jodhpur - 342008, Rajasthan, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	PLOT NO.1, BLOCK - H-1A, Lower Ground Floor, Zygon Square, Sector-63, Noida - 201301, Uttar Pradesh, India	Customer service and operations of life insurance policies
Canara HSBC Life Insurance Company Limited	2404, A-wing, 24th Floor, Marathon Futorex Lower Parel, Mumbai - 400013, Maharashtra, India	Customer service and operations of life insurance policies